



### BACKGROUND

Dr. A.L. Checchio Dr. G.T. Dowd, Ltd., is an Oral and Maxillofacial surgical practice located in Philadelphia, Pennsylvania. Dr. Mary Anne Checchio, is the owner and an Oral Surgeon, who has been in private practice for 13 years.

*"The benefits of MASC are immeasurable – How do you measure the care, satisfaction, and comfort of patients and their family members? Overall, we aim to provide an excellent and compassionate experience. Regaining control of our surgical schedules has made our entire practice more effective and successful. MASC helps make all that possible."*

*-- Dr. Mary Anne Checchio*

### OPPORTUNITY

Dr. A.L. Checchio Dr. G.T. Dowd, Ltd. has been successful. At times, the doctors met with frustration with scheduling and accommodating the patients at area hospitals. Often patients devoted a half to a full day at the hospital for a procedure.

After finding Mobile Anesthesia Service Concepts, LLC., the doctors were able to tailor the anesthesia to the patient's needs and procedure. This resulted in increased efficiency and most importantly increased our patient's satisfaction.

### SOLUTION

Checchio-Dowd turned to Mobile Anesthesiology Service Concepts (MASC) to eliminate the roadblocks that the hospital created. MASC was able to *bring the operating room to the oral surgeon's office*. MASC provides the equipment, supplies and anesthesia staff. Dr. DeMarco and MASC has helped reduce the fear associated with our procedures.

Dr. Anthony DeMarco, founder of MASC, has a philosophy of providing outstanding anesthesia services with exceptional patient care, emphasizing compassion and trust. His supplies and equipment are similar to other state-of-the-art anesthesiologists but it is his people and his distinctive approach that sets him apart from others in the field. Dr. DeMarco has formulated a process of delivering anesthesia services that not only requires less medication, but also builds trust with compassion to improve the overall patient experience.

### RESULTS

Dr. Checchio states, *"MASC has allowed us to regain control of our surgical schedules. The number of cases we can handle has increased. We have improved our overall patient satisfaction because MASC helps us provide more personalized care and helps minimize the fears associated with oral surgery. Their anesthesiology methods have significantly reduced the after-effects of nausea and vomiting commonly experienced after routine surgical procedures. We are proud to work with Dr. DeMarco and his team in providing their excellent services to our patients."*